

December 22, 2015

NAME CHANGE NOTICE

Earlier this year Vital Diagnostics announced a transition to ELITechGroup branding and packaging as part of the acquisition of Vital by ELITech. We are entering the final stage of the transition and are proud to announce that effective January 1, 2016, Vital Diagnostics, Inc. will become ELITechGroup Inc.

As we work to become one with ELITech, you may still see some Vital branding on product as we deplete inventory. Although our name and branding is changing, there are some things that will remain the same:

- The same trusted products with the highly valued Envoy benchtop chemistry system and Excyte automated ESR systems
- The same exceptional support, including customer service, technical support, field service, and Total Lab Care, the company's laboratory consultants
- The same great distributors focused on your needs
- US sales, marketing, and technical support will continue to reside in Rhode Island:
 - ELITechGroup Inc.
 - 27 Wellington Rd.
 - Lincoln RI 02865
 - 401-642-8400 or 800-345-2822
 - Fax: 401-642-9001 or 800-655-3526
- Customer service, accounting, warehousing, materials and purchasing will continue to reside in Utah:
 - ELITechGroup Inc.
 - 370 West 1700 South
 - Logan, UT 84321
 - 435-752-6011
 - Fax: 435-752-4127

While many things are remaining the same, you can expect to see the following changes:

- A new logo





- We will be transitioning to a new website www.elitechgroup.com, which will show the full ELITech product offering
- VQC, the company's online, virtual QAP program, will have a new look consistent with ELITech branding
- Employees' email addresses are changing. The format consists of first initial, period, last name@elitechgroup.com. For example, my new email address is d.poissant@elitechgroup.com.
- Key email groups are changing per the following table:

Department	New Email	Former Email
Customer Service	custserv@elitechgroup.com	UScustserv@vitaldiagnostics.com
Technical Support	customercare@elitechgroup.com	USTechserv@vitaldiagnostics.com
Main email / sales support	infoUS@elitechgroup.com	USSales@vitaldiagnostics.com
Total Lab Care / Ask the Experts	tlc@elitechgroup.com	asktheexperts@vitaldiagnostics.com
Lab-Ask	info@lab-ask.com	N/A, no change

We will keep all existing Vital email addresses active for a short period, and they will be automatically redirected to the new ELITech email.

- The invoice remittance banking information will change from Bank of America in Chicago. For payments via wire or ACH, the information is as follows:

Bank Name: Zions First National Bank
 Bank Address: 460 North Main
 Logan, UT 84321
 Phone: 435-755-2708

Account #: 060120409
 Routing #: 124000054
 Swift Code: ZFNBUS55

All other payments should be sent to:
 ELITechGroup Inc.
 370 West 1700 South
 Logan, UT 84321

It is an exciting time here as we finish the ELITech integration. We have had the pleasure of serving you over the years as Vital Diagnostics, and look forward to many more as ELITech.

Sincerely,

Dianna Poissant
 Vice President of Sales Development and Marketing

P.S. Don't forget to check out www.Lab-Ask.com, the first online community designed to connect lab professionals working in physician office laboratories (POL). Signing up is quick and simple and will keep you up-to-date on topics and trends concerning POLs.